



DATE

NAME

ADDRESS

CITY, STATE, ZIP

Dear Water Customer -

The US Environmental Protection Agency (EPA) issued Lead and Copper Rule Revisions (LCRR) which require public water systems to inventory all water service materials. **This water service inventory is mandatory and will continue until each service is identified. To support this effort, the City will conduct door-to-door inspections to check water service lines at no cost to you.**

- **Who?** WHKS, the City's consulting engineer, and City staff will perform the inspections.
- **What?** A visual inspection to identify the material of your water service line.
- **Where?** WHKS or City staff will knock on your door to request access to the pipe next to your water meter, which is usually located in the basement.
- **When?** Inspection will take place in September and October. See the website for more details.
- **Why?** To comply with EPA's LCRR requirements.

WHKS staff will wear branded badges, apparel, and have vehicle decals. To verify their identity, please visit the website listed below for staff photos. If you have any questions or concerns, including on the day of the visit, please call 855-440-4005.

Additional information can be found at waterserviceinventory.com. Scan the QR Code below.



Your cooperation helps your community save both time and money. Thank you for your assistance.

Sincerely,

The City of Cannon Falls

For more information about the inventory, visit the Minnesota Department of Health web site below:
<https://www.health.state.mn.us/communities/environment/water/rules/lcrr.html>