

General Information

Lessons and season passes must be paid in full at the time of registration. No partial payments will be accepted.

If a check is returned by the bank, season pass admissions, swimming lessons and or any other service will not be allowed until a paid receipt is issued from City Hall. A service fee will be charged.

Family passes cover the following individuals:

1. Parents/legal guardian of natural, adopted, or foster children
2. Children must be residents of household under 18 years of age

The family season passes cover no other individuals. The season pass of the daycare provider does not cover daycare children.

City residents are those who reside within the city limits of Cannon Falls and pay property taxes to the City. Cannon Falls Township residents are not City residents. If we find that you were charged the incorrect price based on residency, you will be billed for the additional amount or a refund will be issued.

Swimming Pool Refund Policy

Requests for refunds must be made through the pool manager or assistant manager.

Season Pass: No family pass refunds will be given after the pool has opened for the season. Individual pass refunds or partial refunds will be allowed only in cases of serious illness or injury that would interfere with his/her ability to use the pool facilities for an extended period. No refunds will be given after the pool closes for the season.

Lessons: A full refund may be received if the individual cancels the lessons at least one week prior to the beginning of that session. **If after one or two lessons a refund is requested, 50% of the lesson fee will be refunded.** The request for refund must be received prior to the third lesson. No refund will be given after the third lesson of the session has been given.

Splash Party: A full refund will be given if the splash party is canceled at least 24 hours before the party begins. If the party is canceled within one-half hour after the start of the party due to inclement weather, a 75% refund will be given for the two-hour splash party.

Daily Admission: No refunds will be given on daily admissions; however, if the pool closes within one half-hour after opening due to inclement weather, a certificate for one free admission will be distributed.

Weather: If the outside temperature is below 60°, the pool will not open. If a patron or lifeguard hears thunder, the pool must be evacuated immediately and will not re-open for ½ hour after the last thunder is heard.

Note: If there are less than 10 patrons using the pool, it is the pool's policy to close at 2:00 p.m. for the afternoon session and at 7:00 p.m. for the evening session. No refunds will be given in these instances.

DISCIPLINE PROCEDURE FOR THE CANNON COMMUNITY POOL



REASONS INCLUDE, BUT NOT LIMITED TO: Not following rules posted or enforced by lifeguards, disrespecting patrons or lifeguards, or any type of vandalism of pool property or personal property. Discipline actions taken by the lifeguards may vary depending upon the severity of the violation.

- **Actions Lifeguards Will Take:**

- 1st – Verbal Warning
- 2nd – 15-minute out of the water time out
- 3rd – 30-minute out of the water time out
- 4th – Suspended 1 day from pool facility
- 5th – Suspended 1 week from pool facility
- 6th – Suspended for the rest of the summer

******These procedures are enforced daily******

Things to Know:

The Cannon Falls Community Pool's phone number is 507-263-2536.

Pool Hours:

Monday Thru Friday

9 a.m. to Noon – Lessons

1 p.m. to 4 p.m. – Open Swim

5 p.m. to 7 p.m. – Family/Open Swim

Saturday

12 p.m. to 6 p.m. – Open Swim

6 p.m. to 8 p.m. – Splash Party Only

Sunday

Splash Parties Only

Water Aerobics & Lap Swim

Monday/Wednesday/Friday – 4 p.m. to 5 p.m.

Tuesday/Thursday – 7:00 p.m. to 8 p.m.

Pool Admissions:

Daily Admission:

Children 4 and Under	Free
Children 5-17	\$2.00
Adults	\$3.00

Pool Staff will be conducting training activities at the pool throughout the summer. Training may occur any time throughout the day and may involve the use of a mannequin. These training exercises are used to increase our skills. Please do not be alarmed.

Guard swim will be held at various times during the day and likely more frequently on very hot days. Guard swim will last approximately 15 minutes. This time is needed for staff to cool down and to allow time for the swimmers to take a break. Thank you for your cooperation and understanding.

If you have any questions or concerns, please contact the pool manager and/or the assistant manager. They will do their best to address those issues.

LET'S HAVE A GREAT SUMMER!!!

Pool Staff